



Save time, automate your compliance. Solutions for TJC, DNV, AAAHC, CMS.

Compliance and survey prep made easy for hospitals, ambulatory, and offsites.

CRx solutions places control for 100% of your environment of care, life safety, emergency management, infection control, and physical environment needs in the palm of your hand.

Designed by hospital facility engineers for hospital facility engineers, CRx empowers facilities with intuitive, adaptable cloud-based solutions that drive efficiency and task automation while guiding compliance.



Solutions we offer, pick what you need:



Digital Binders

Actively track and manage all the standards set forth by TJC, DNV, AAAHC, CMS, and more in a survey ready format



Digital Rounds

Deficiency tracking and resolution, best practice questionnaires, and risk adjusted individual and group rounds



Digital Permits

Quick permit creation and approval with digital forms, e-signatures, automated workflows, and a vendor portal



Fire Drills

Effectively streamline your NFPA compliant fire drill planning and documentation processes



Emergency Management

Always be prepared with event logs, AAR, detailed drill and exercise capabilities, HVAs, and more



Drawings Repository

Gain instant access to all the drawings for your facilities and offsites in one place



ILSM & ALSM

Utilize suggested life safety measures to return to a state of compliance sooner



Work Order & PM Integration

Two-way integration with your work order system makes deficiency management easier than ever



Offsite Management

Manage site-specific contacts and contracts while monitoring compliance for each facility

Customer Success Story

Improving Data Management Efficiency through Software Automation

About the Customer:

What They Do: Regional Acute Healthcare Provider
Their Size: Large—3 Million Patients in 45 Counties with 10 Hospital Campuses
Their Need: Help with data management for accreditation

About Grainger's Process:

- We performed a current-state analysis of how the customer manages and maintains required data
- We worked with a software provider to help the customer understand the functionality, features and benefits of a software automation solution

The Problem

- Customer needed help with the management of The Joint Commission (TJC) data required to pass the TJC and the Center for Medicare & Medicaid Services (CMS) accreditation requirements
- Preparing for a TJC survey is time consuming and documentation is labor intensive. The hundreds of labor hours required impacted an already over-taxed staff's moral and productivity

The Plan

- Standardize the collection and management of data needed for TJC audits
- Reduce staff time spent on TJC-related activities giving them time back to perform their actual job function
- Improve ease of access to all data used by outside entities for the purpose of inspections and audits

The Team

- Director of Facilities
- Multiple Hospital Department Team Members
- Local Grainger Representative
- Grainger Consulting Team

The Solution

- Recommended an appropriate software solution
- Related the usefulness and benefits related to the software
- Provided the software via Grainger Sourcing

The Results

- The implementation of the new software is expected to increase staff productivity by up to 25%
- Reduced time spent transcribing collected raw data into report-ready information
- Automated tasks and work order creation stemming from roundings and audits
- Eliminated all manual tasks related to the updating of hard copy binders and reports to create a single repository for all required compliance information

What We Heard from the Customer



*It takes an organization **hundreds of labor hours** each year to manage the data required to support a TJC survey.*

*Vital data is often in paper binders and on shared drives. This forces hospitals to **spend thousands of dollars** to document these data sources.*

RESULTS
25%
increase in staff productivity after software implementation.



The Keys to Success

Grainger's proven methodologies identified problems and prioritized potential opportunities. **Comprehensive cooperation with the customer and other Grainger partners created solutions tailored to the unique needs of the customer.** The customer now has streamlined processes that help save substantial time and money.

Need help with your success story?

Contact your local Grainger Representative or call **1-800-GRAINGER** today.